

Purpose: To represent and advocate for all Auckland city centre residents to Auckland Council and other relevant agencies/organisation. The purpose of such representation is to make known the concerns of residents, to work for the best possible living environment and to support community building in the central city.



CCRG Meeting AGENDA

ccrg.org.nz

Location: Ellen Melville Centre, Betty Wark Room
 Date and Time: Monday 1 JULY 2019, 6pm
 Present:
 Apologies:
 Guest Speaker(s): None this month
 Previous Minutes: To approve the minutes of the previous meeting held on 10 June 2019
 Financial Report: Financial update report as at 29 May 2019 be adopted (see decision items below)
 Action Points: Noted and updated.
 Update Reports: That the update reports be received.

Financial Update	<ul style="list-style-type: none"> Account Balance as of 29 June: \$11,756.07 <ul style="list-style-type: none"> CCRG Cash Balance as at 29 June \$1,764.07 Grant Balances: <ul style="list-style-type: none"> QR1920-327 - Meet The Candidates -\$132.84 Victoria Quarter Placemaking Project \$10,000.00 Account Transactions in June: Incomings: 6-Jun-19 \$10,000.00, Waitematā Local Board grants (Victoria Quarter Placemaking Project) Outgoing: 21-Jun-19, \$100.00, Procedural Costs (s124 Application for Queens Wharf) Decisions Required: How to allocate the \$1000 paid from WLB for 'QR1920-327 - Meet The Candidates' - request was for ~\$1480 Notes: Tax filing (1 April 2018 to 31 March 2019) to occur prior to cutoff on 8 July 2019 IRD- change reporting date from 31 March to 30 June?
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Agenda Items

	CCRG	Member	Follow-up required
1.	CCTR - Governing Body 20.6.19 Rates setting 2019/2020		\$61.63 CCTR (2018 60.42) (incl. GST)
2.	CCRG Sub-groups - meet outside of our main mtg & report back	NB/Mik	EMC, Jumbly Bumbly– see below Items 3 & 4
3.	Noise issues. Events Unitary Plan ask council to review the Unitary Plan noise and base levels, how and where these are measured for each event, and whether noise levels in city centres should be so much higher than in suburban areas.	Noelene	It is also very unclear, just how many 'loud' events are permitted each year as it now seems that these apply to each venue or space so there could be hundreds of 'loud' noise days in the city centre every year.
4.	ATEED Draft Protocol for City Center Events Feedback on SkyCity 12 days of Xmas provided to WLB/RichardN	NB/AP	13 June mg to discuss ATEED process and agree on CC Events PROTOCOL. Preparation for New Year's events -
5.	Victoria Quarter place-making project - the objectives and measures are in-depth and comprehensive. WLB \$10,000 grant received	David, Emily	1. Community engagement mtg held 2. Take main points & ideas & work with ADO to develop the best way to spend \$\$ 3. Liaise w community to implement
6.	EMC & Freyberg place Mgmt plan is in the WLB's working programme for FY starting June 2019. Moving to a community led management is one possible option	Mik	CCRG subgroup (Mik, Antony, Audrey, Kathy) to discuss EMC. Adam to send Mik Mgmt plan.

	CCRG	Member	Follow-up required
7.	Jumbly Bumbly Sale Saturday, October 5, 2019 Update	Kathy	Set up a sub-committee. WLB looking at ways of further assisting with room hire costs. No need for Helen Clarke room now
8.	Parking Day 22 nd September – is CCRG participating?	Emily	Yes
9.	Parking Enforcement – especially in shared spaces/malls	Adam	Vulcan Lane issue
10.	Britomart Market: CCRG presence (stall to promote ourselves)	Antony	To discuss with La Ciagle, Adam to raise with Britomart
11.	Food Stores: Why we don't have more food stores in the city, which would be much appreciated by city residents.	Antony	CCRG to write to various companies calling on them to consider setting up in the city.
12.	Public Amenities. Community Facilities. Tim met with Pippa Coom /WLB. proposal to advance this project due to urgent need – vs. waiting until AMC 2021.	Tim Coffey	Update report also coming to ACCAB. Adam to invite Michael Brown & Quanita Khan to CCRG mtg
13.	WATERFRONT: America's Cup 36 programme: Variation to RC, Te Wero Bridge, Dolphins Appeal & Queens Wharf Masterplan, Quay Street Enhancements, Downtown Public Space	Noelene	Info on costs incurred over the last 3 years associated with the dolphins, received. Downtown public space RC submissions are open until 12 July.
14.	Rough Sleeping in the City Centre Letter to Minister		Also discussed at ACCAB – Assertive outreach \$600k over 2 years endorsed. Night Shelter raised by CCRG
15.	BC Chairs Group has agreed to support CRRG by providing info to Auckland members, those located within postal zone 1010.	Noelene	Information on what is happening on various public construction projects.

CCRG Portfolio Updates

10 June 2019

	CCRG Events, Meetings, Etc.	Member	Follow-up required
1.	17 Sep - CCRG Candidates event for local elections. EMC booked. Nominations 19/7 to 6/8, Voting: 20 Sep to 12 Oct. Results 12 Oct	David/Adam	Meet the candidates grant \$1000 awarded, \$1480 applied for
2.	CCRG AGM is 2 September	Noelene, AP	

	Governance and Support	Member	Follow-up required
1.	Electorate MP – Nikki Kaye and CCRG (NB) regular Meetings	Noelene	Support across various issues:

	City Centre Advisory Board	Member	Follow-up required
1.	ACCAB updates: CCMP and Waterfront Masterplan refresh	NB & Adam	CCMP Project re-evaluation and decisions
2.	CCMP refresh to Planning Committee	NB/AP	10 Outcomes - see attachment B

	Auckland Development	Member	Follow-up required
1.	STANDING ITEM: Access for Everyone (A4E)	Adam & NB	Next mtg 22 July as part of CCMP refresh.
2.	STANDING ITEM: Monthly meeting with WLB Chair/Pippa Coom	Adam	Occurring 11 July 2019

	Auckland Development	Member	Follow-up required
3.	CCRG Feedback on CC Cleaning Contracts see attachment A	Noelene	Via ACCAB. New contracts start 1 July

	Transport	Member	Follow-up required
1.	STANDING ITEM: Loading and Servicing Group	David	Mtg 12 June
2.	STANDING ITEM: Small project engagement team	David & Adam	-Midtown Bus Routes - Sale/Wellesley Intersection - Cook/Sale streets

	Parks, Community, Lifestyle	Member	Follow-up required
1.	STANDING ITEM: Red Hat Dinner	Antony	25 June at the Shakespeare Hotel Albert st.
2.	STANDING ITEM: Auckland Domain Committee	Michael	Next will be September
3.	Sarah Jarvis, Publicity/Communications Specialist, Council		Wanting to Interview to CC residents about CC living

	Environment Management & Regulation	Member	Follow-up required
1.	STANDING ITEM: Alcohol and Safety Task Force	Emily	Now meeting every 2nd month. Mtg 15/7 Disturbing increase in unsafety and aggression.
2.	STANDING ITEM: Alcohol & Safety: liquor licensing applications	Adam	
3.	STANDING ITEM: NZ Police	Emily	Any on-going issues please let Emily know.
4.	STANDING ITEM: Central City Community Network meeting	Kathy	Last Thursday of month (27 June)
5.	STANDING ITEM: POAL	Noelene	Tim reports next mtg is 12 June.
6.	STANDING ITEM: Emergency Management updates	Kathy	Melanie attended June CCRG mtg
7.	STANDING ITEM: AC36 Community Liaise Group	Adam & NB	NB attended 26 June meeting.
8.	K Rd CLG	Emily/David	Next is 9 July

	Economic and Cultural	Member	Follow-up required
1.	STANDING ITEM: Britomart Meeting monthly	Adam	11/6 CXL - Next is 9 July

Meeting Closed:

Next: CCRG Mtgs: **5 Aug, 2 Sept AGM, 7 Oct, 4 Nov, 2 Dec, 2020: 3 Feb, 2 Mar, 6 Apr, 4 May, 8 Jun**

City Centre Advisory Board Mtgs: 3pm L26/135 Albert St –24/7, 28,8, 25/9

Waitematā Local Board: 16 July 2pm, WLB Swanson Street

Upcoming speakers:

Future possible Speakers for CCRG Meetings: Public Amenities Michael Brown, Quanita Khan (Aug?)

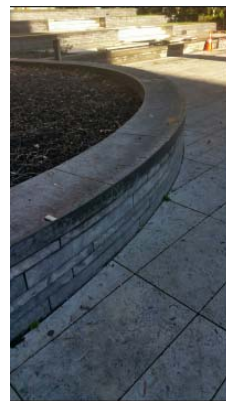
AT re how traffic/parking enforcement is managed in the CC. Can residents provide any support to AT in this process?

Jo Wickliffe -

ATTACHMENT A - Questions & Answers re new CC Cleaning Contracts (CCRG agenda 1.7.19)

	Feedback	Response
1.	Can reference to the city centre be consistent and CBD not used (see Table 1, p18 of ACCAB 22 May agenda	<ul style="list-style-type: none"> Yes, thank you and have noted.
2.	Table 2 needs to accommodate amenity lighting pits such as those that are beneath the Nikau Palm Trees on Lorne Street South – incidentally those uplights have not worked for about two years now.	<p>Amenity Lighting in streets is for Auckland Transport https://at.govt.nz/about-us/contact-us/report-a-problem/</p> <p>If it's in a park, then its Community Facilities.</p>
3.	Who has responsibility for street lighting – do we assume AT and if so should the Town Centre Cleaning contract include a requirement to report lights not working to AT?	<ul style="list-style-type: none"> Auckland Transport manages all street lighting. <p>Contact Auckland Transport online “to report a problem” https://at.govt.nz/about-us/contact-us/report-a-problem/</p>
4.	Table 2 – some care is needed with steam cleaning of pavers as too much pressure dislodges them we have been advised by the tradespeople who fix them	<ul style="list-style-type: none"> Staff will advise Ventia to take care when water blasting.
5.	Table 2 – It is unclear what minor maintenance means with regards to street furniture i.e. who decides what and when Auckland Transport is involved to replace/remove street furniture as opposed to repairing furniture. There seems to be is an incentive to leave damaged street furniture until the costs to repair exceeds \$100 but there is still a big difference between this and the cost of replacement/removal – who is responsible for maintenance beyond \$100 but when replacement/removal is not required.	<ul style="list-style-type: none"> Minor maintenance is done by Community Facilities and is deemed as work that can be done there and then with the tools in hand e.g. hammer in a nail. Maintenance: any job being done valued between \$100 - \$1000 is being trialled by Community Facilities on behalf of AT so that they can test the true value of maintenance and CF can test the benefits of doing this service on behalf of AT. Any work over \$1000 will also be done on behalf of AT but will need prior approval from AT as it could be identified as a capex / renewal item. This trial period will run for a maximum of three months (1 July – 30 Sept) or until such time that the allocated budgets are used. Maintenance is defined as a job that can be done in 'situ' i.e. it does not need to be replaced. Renewals / capex – this will be done by AT and is defined as any job whereby an asset needs to be replaced or removed.
6.	Minor maintenance needs to provide explicitly for repairs/replacement of skateboard protectors on all furniture, steps, etc.. within one day. This is particularly important around Art installations across the city – see attached image from St. Pats square that has been like this for about one year now.	<ul style="list-style-type: none"> Without more detail, this could be construed as capex / renewals work that Auckland Transport would do. It is recommended that to log online https://at.govt.nz/about-us/contact-us/report-a-problem/

7.	What do the "outcomes based" metrics mean for the cleaning contracts? The AT targets are so a) inadequate and b) not achieved, so something more measurable is clearly needed. Visibility of the outcomes is needed given how important metrics are for long-term consistency of delivery standard.	<ul style="list-style-type: none"> The Community Facilities KPIs are very stringent and basically, 'outcome' means that the supplier must ensure the area is clean almost all the time. The word 'almost' is used as a place is only as clean as the last person that used it and the supplier will need to provide evidence of when they were last at site. Furthermore, if the area needs to be cleaned, the supplier will not (usually) charge Community Facilities.
8.	If street sweeping and carriageway sweeping remains with Auckland Transport, what are the metrics for this. See two pictures attached taken this week on Wakefield Street showing how hopelessly inadequate their current process is?	<ul style="list-style-type: none"> Carriageway sweeping is generally done about 4 times per annum – opex funding pressures limit how often we can do this. Auckland Transport also do additional leaf fall collection which is the problem that has been identified and tidied up. Auckland Transport remove tonnes of leaves and once they are falling can require many revisits. Contact Auckland Transport https://at.govt.nz/about-us/contact-us/
9.	We would like to see ACCAB provided with a direct senior contact of some sort for this project that we can go directly to at short notice so that we don't spend another 3 years whinging if things seem to be going wrong at an early date or stage. We need to be able to escalate systemic problems at short notice.	<ul style="list-style-type: none"> All queries need to be raised through the Customer Contact Centre or report online: https://www.aucklandcouncil.govt.nz/report-problem/Pages/default.aspx so that they can be tracked through. If not, then we are challenged with raising work orders, tracking them and then auditing them to ensure the job was done. The digital 'request for service' will be launched towards the end of the year which will make things easier.



ATTACHMENT A - Questions & Answers re new CC Cleaning Contracts (CCRG agenda 1.7.19)

ATTACHMENT B CCRD agenda 1.7.19

CCMP 10 Outcomes proposed Pcmtee 2.7.19

Changes proposed to the Factors are limited. Almost all the 2012 Factors have a 2020 Outcome equivalent as set out in the table below:

2012 CCMP Factor		2020 CCMP Outcome
10. Celebrating our culture	≡	1. Tāmaki Makaurau: Our place in the world
2. Access to and within the city centre	≡	2. Accessible city centre
3. Inclusiveness and child-friendly city	≡	3. Inclusive, <u>engaging and</u> child-friendly city centre
4. Value of open space	≡	4. Green city centre
5. Public life	≡	5. Public life
6. Strengthening the quarters	*	6. <u>Liveable city centre</u>
7. Quality built form	≡	7. Quality built form
8. The importance of heritage	≡	8. Heritage-defined city centre
9. Progressing sustainability	≡	9. Sustainable city centre
4. Changing economic picture	≡	10. Prosperous city centre

Outcome 1 Tāmaki Makaurau: Our place in the world: This outcome has been prepared with direct involvement of the Mana Whenua Kaitiaki Forum. It includes aspirations and specific initiatives that the Forum have identified as core components of an authentic and thriving Māori identity and culture within the city centre. These include Māori enterprise, innovation and investment, a prominent, authentic and active mana whenua presence in the city and a Tāmaki Makaurau design approach founded on Māori design.

38. **Outcome 2 Accessible City Centre:** This outcome envisages continuation of the remarkable mode shift in city centre access towards walking, cycling, micro-mobility and public transport. Major investment in CRL and MRT will bring thousands more people into the city centre each morning. Auckland Council's *Access for Everyone* concept will create a roadmap to reorganise the traffic network, provide more space for more efficient transport modes, make transport more inclusive and create more space for people to enjoy.

39. **Outcome 3 Inclusive, Engaging and Child-Friendly City Centre:** The city centre should be relevant, engaging and accessible to all who call Tāmaki Makaurau home, as well as the thousands of annual visitors, irrespective of age, ethnicity, gender or disability. Auckland's diversity is one of its greatest strengths. We need to support this and enable full participation in the city centre, applying principles of universal design that safeguard access for all.

40. **Outcome 4 A Green City Centre:** Access to green space – both green open spaces such as parks, waterfronts and reserves and the urban greening of streets and public spaces – is highly valued by Aucklanders. This outcome recognises the importance of increasing access to green space as the city centre continues to grow. It also acknowledges its positive impact on ecosystems, air and water quality and mental health.

41. **Outcome 5 Public Life:** This is an update of the existing outcome. It envisages better public space in Auckland's postcard locations as well as everyday streets within the city centre. It acknowledges continued growth in the level and diversity of public life and reflects greater understanding of the multiple benefits of high-quality public space.

42. **Outcome 6 Liveable City Centre:** This outcome acknowledges the growth in city centre population and formally recognises the importance of the city centre as a place to live. It provides direction around housing affordability, homelessness, safety and public space, highlighting the need for social infrastructure in the city centre.

43. **Outcome 7 Quality Built Form:** This outcome links the City Centre Masterplan to statutory planning and design tools in Auckland. These include the Unitary Plan, the Auckland Urban Design Panel and the refreshed Auckland Plan to deliver a well-designed and planned city centre:

44. **Outcome 8 Heritage-Defined City Centre:** This outcome envisages increased understanding, protection and conservation of city centre heritage places, landscapes and stories. City centre development will reinforce our unique cityscape, streetscapes and heritage.

45. **Outcome 9 Sustainable City Centre:** This outcome is centred on the forthcoming Auckland Climate Action Framework (ACAF) and Outcome 5 of the Auckland Plan. It shapes Council's approach to transport, air quality and water quality in the city centre.

46. **Outcome 10 Prosperous City Centre:** Auckland city centre generates 7.4% of New Zealand's GDP and accommodates a uniquely rich mix of functions in a relatively compact area. The Masterplan sets out practical interventions for how we develop the city centre to continue to flourish as an economic centre and cater for the different needs of its cosmopolitan population.